

Covid Winter Grant Scheme 2021

Date of referral	
Client name	
Client address	
Client tel/mobile	Consent to leave a message Yes / No
Client email	Consent to send email Yes / No
Referring Organisation	
Name of referrer	
Referrer email/tel	
Reason for referral	
Any other issues (i.e language, phone/internet access issues, safeguarding or vulnerability)	
Verbal permission from client to make a referral & share personal information with either Citizens Advice or Wantage Independent Advice Centre (circle as appropriate) Yes / No	

DATA PROTECTION ACT

Please read the following to your client I/we understand that personal information about me/us may be kept on file or stored on a computer. I/we understand that I/we have the right to see this information on request and that it will be kept for 6 years (16 in certain cases) and then destroyed.

PLEASE EMAIL TO:

Citizens Advice Oxfordshire South and Vale: wintergrant@osavcab.org.uk
Wantage Independent Advice Centre: help@wantageadvice.org.uk

Who is eligible?

- People aged over 18 living in the Vale of White Horse or South Oxfordshire
- Individuals or families struggling to afford food, fuel or water as a result of COVID-19. Changes of circumstances that may trigger financial difficulties could include but are not restricted to the examples below:
 - change in employment/redundancy
 - homelessness/housing issues
 - sickness
 - bereavement
 - new child
 - moving home
 - new benefit claimant
 - arrears on fuel or water bills

Citizens Advice across Oxfordshire and Wantage Independent Advice Centre will apply appropriate checks to determine eligibility to receive support in the form of supermarket vouchers and support with fuel or water payments. Those eligible will be offered up to £350 for households with children or £175 for households without children. Payments for fuel will be made directly to providers where possible, or provided as top-up vouchers for those on meters.

Application process

- Agencies complete referral form and email to one of the advice centres listed above. Please advise clients that submission of this form does not guarantee that an award will be made.
- Citizens Advice and Wantage Independent Advice Centre will complete eligibility assessment by phone or email
- All applicants will be offered a benefit check and money advice including debt advice, help with benefit claims, budgeting advice

Note: Applicants cannot receive a grant payment more than once, except in exceptional circumstances.

What can we fund?

- Food and essential supplies in the form of a supermarket voucher
- Meter top-ups, payment of fuel and water bill

What we will not fund? Non-essential items, ongoing costs.