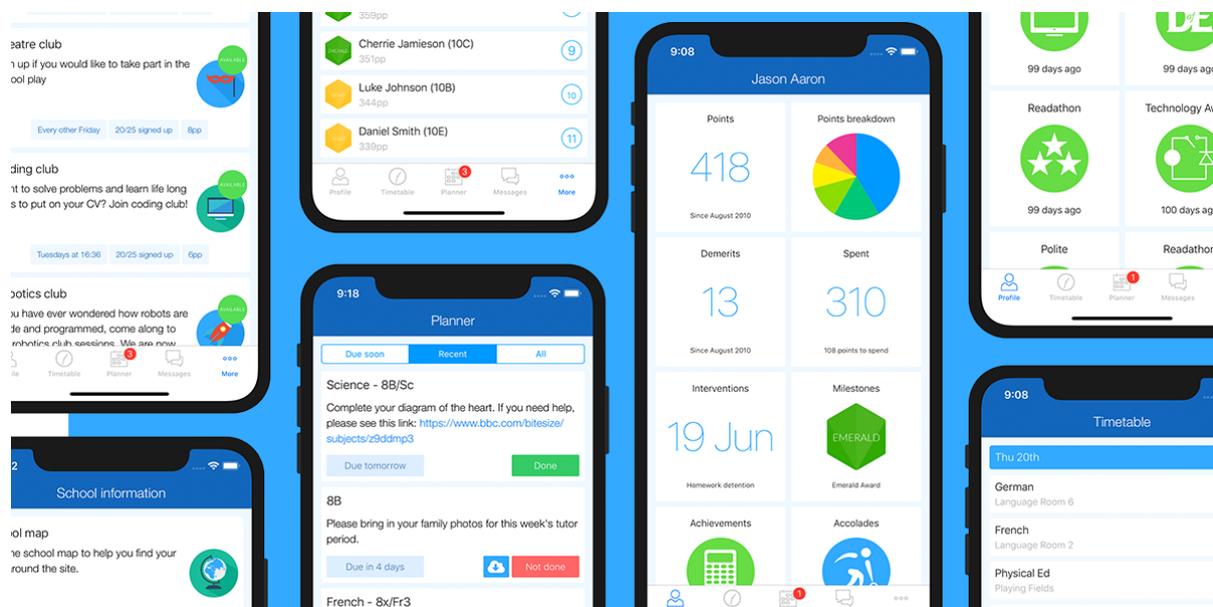# An Introduction to epraise for parents

Epraise is an online platform for schools, that helps parents to engage more with their children's education. This guide will explain how to get started with epraise, as well as some of the most popular tools within epraise. Note that each school uses epraise differently and features may change from time to time, so you may not see all of the features listed here or they may look slightly different.



## Getting help

Epraise are unable to help parents directly unless they are experiencing a problem with the system or have general feedback for us. We cannot amend any parent data within the system (such as emails), we cannot carry out any parent actions within the system (such as sending an invite) and we can't answer questions about school policies. If you have a geninue problem with the system, such as the mobile application is crashing, please email support@epraise.co.uk, together with a screenshot and steps we can take to reproduce the problem. You can also email any feedback you have to the same address.

## Supported systems

Our website aims to support most common browsers (i.e. Edge, Safari, Chrome, Firefox) that have been updated in the past year, provided they are running on reasonably up to date hardware.

Our mobile applications for both iOS and Android, are available on the relevant app stores. Our mobile applications aim to support devices running operating systems that have been updated within the past year.
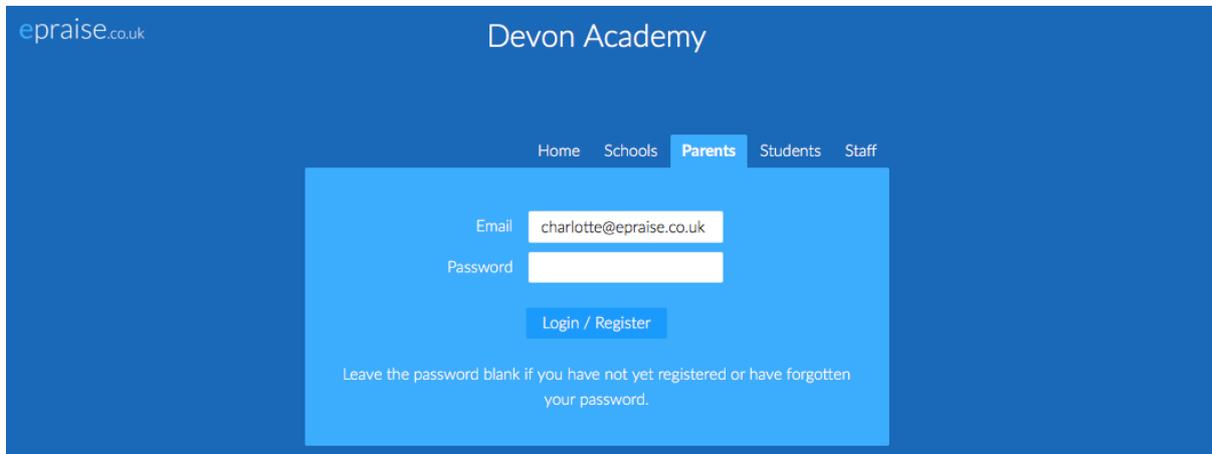
## Registering on our website

You may receive an invitation from your child's school which will contain instructions for you to follow. If you don't receive an invite, then you can register yourself by following these instructions:

1. Go to epraise.co.uk

2. Click login

3. Select the correct school

4. Select the Parent tab

5. Enter the email address you gave to the school (leave the password blank)

6. Click the Login/Register button

7. Follow the instructions in the email that is sent to you

Please note that you can only access epraise if the school have added you as a parent. If your details are not recongised you will need to contact the school directly.



Once you have clicked the Login/Register button, you should receive an email that contains a link to create your epraise password.
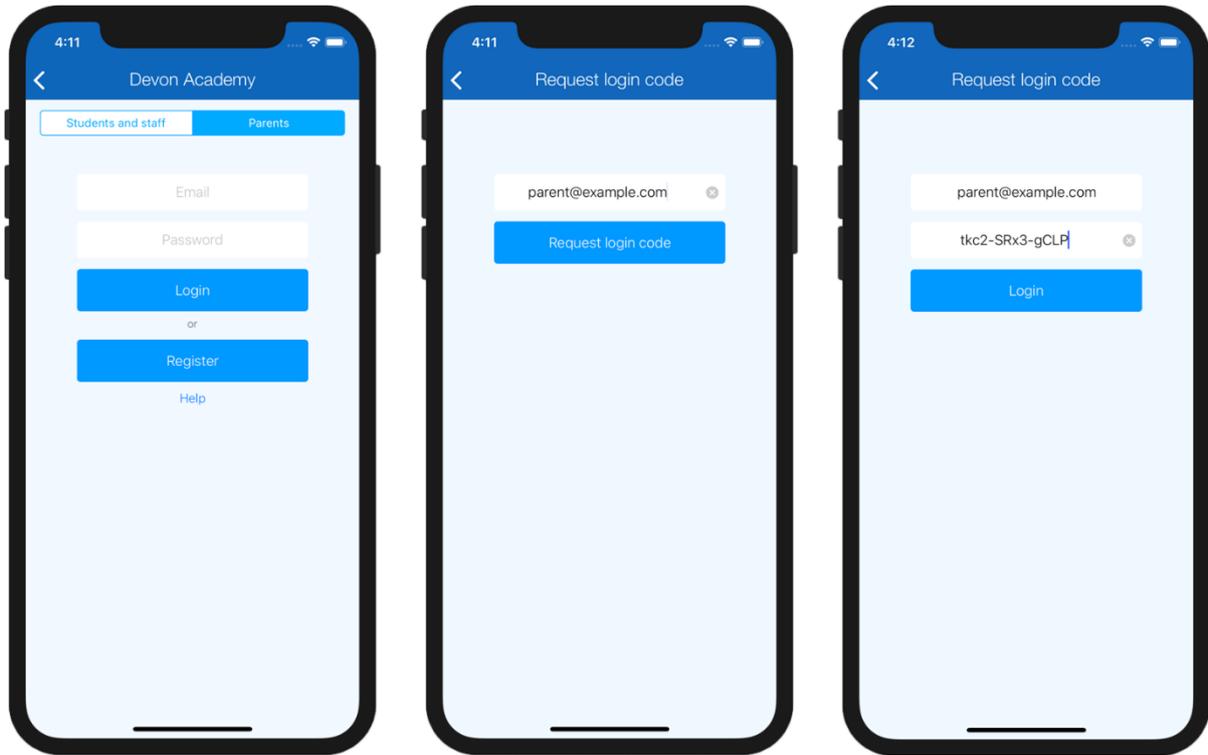


The link remains active for 24 hours so you will need to use it within that time or repeat the steps above to obtain a new email. Sometimes emails can take a few minutes to arrive or are automatically redirected to junk folders so please check this before contacting the school if you are unable to access the site.

# Registering on our app

To register on our iOS or Android app you can:

1. Download our app (just search for epraise in your app store) and open it

2. Select your school

3. Tap the 'Register' button

4. Enter the email address that has already been given to the school

5. Tap the 'Request login code' button

6. Enter the login code sent via email

7. Tap 'Login'

Our app will log any user out that does not have a passcode or other authentication automatically whenever they leave the app, or after 30 days of inactivity if they do have authentication, to help provide a minimum level of security. You can use the 'Register' button to log in again in the future if you are logged out.

# Tutorials & quicklinks

When you first login to our website, you will see a tutorial which will show you different parts of the site and any changes that we've made. On the top right of the screen you'll see 4 icons which are your quicklinks:

- **Student icon -** takes you directly to your child's/children's profiles.
- **Calendar icon -** takes you to their Planner which you can also access under the My children tab.
- **Message icon -** takes you to your inbox which you can also access under the Me tab.
- **Exit icon -** logs you out of the site.



# Dashboard

The first screen you'll see on our website is the dashboard. This is an overview of what has been happening at the school. The dashboard is not available on our app.

# Settings

On our website, you can change your password under Me > Settings. For increased security, passwords should at least be 8 characters in length and include a mixture of lower case letters, upper case letters and numbers. Passwords should never be shared with anyone else.
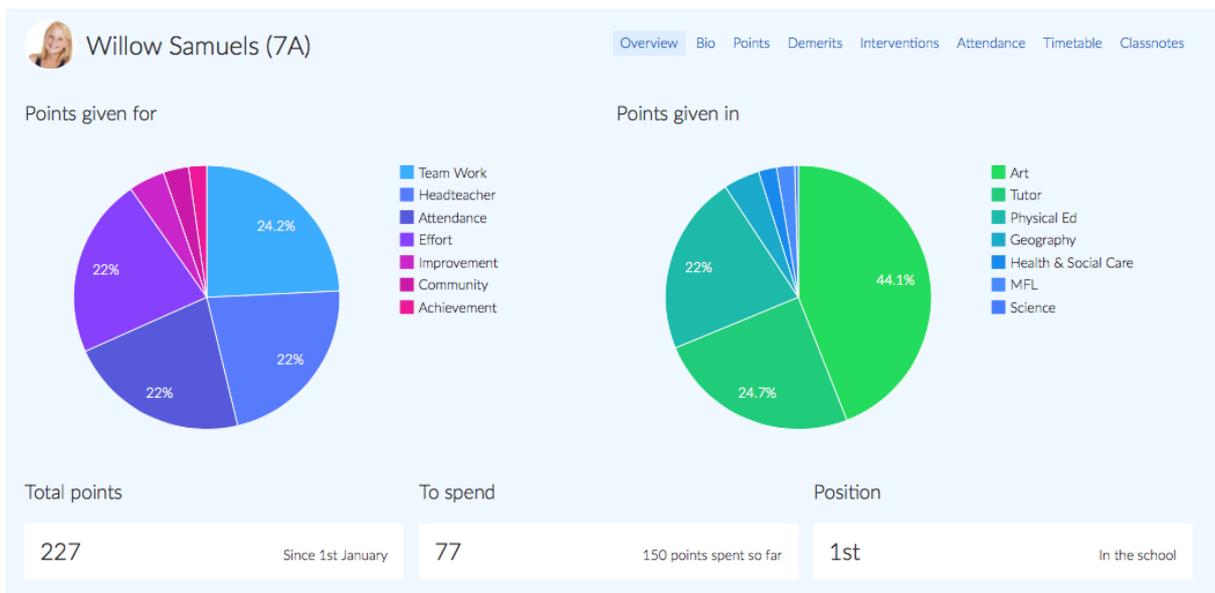
# School information

On the school information page, schools can post links to useful documents such as term dates and staff lists. You can find the school information under Home > School information on our website, and under the More menu on our app.



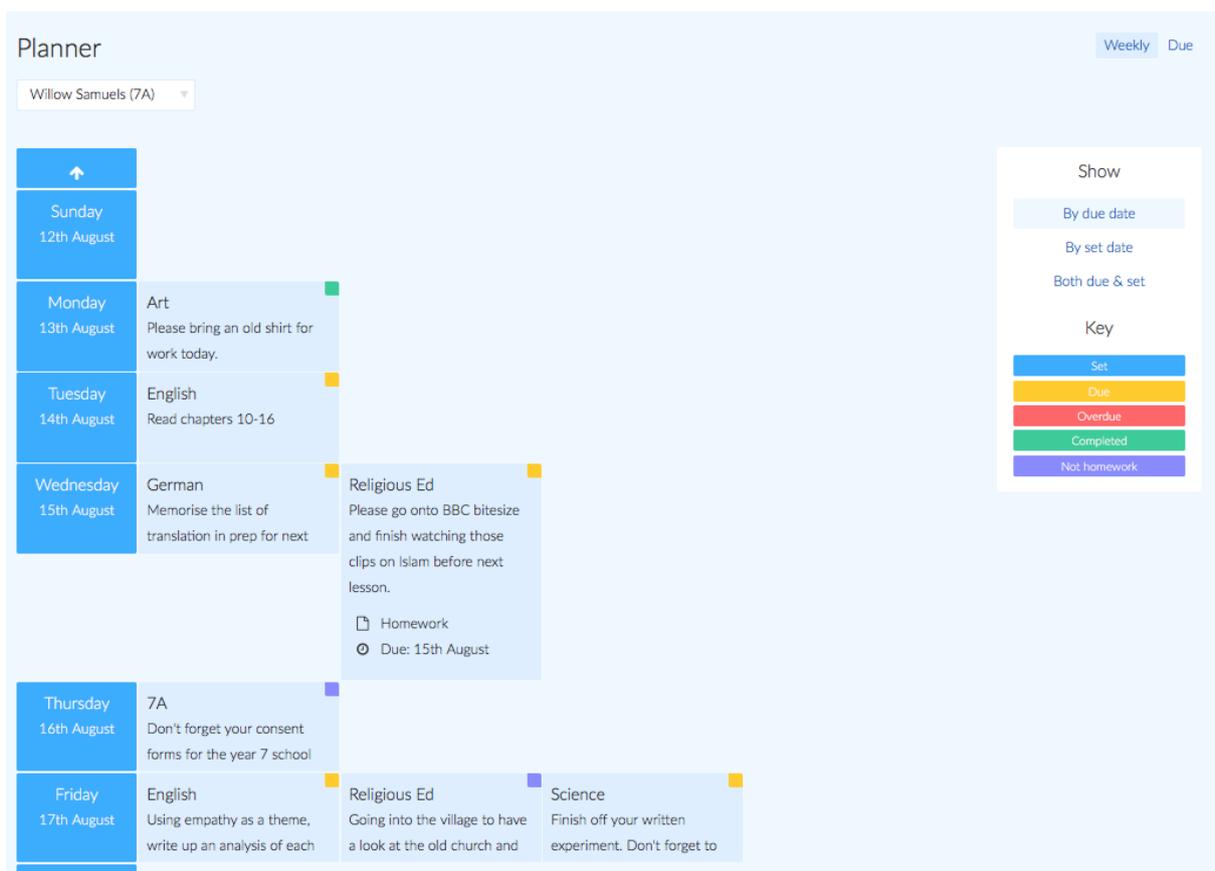| School map | Term dates | Who's who |
| --- | --- | --- |
| Use the school map to help you find your way around the site. | The 2018-19 school year term dates including all holidays and staff training days. | A list of staff members with photographs and contact details |
| Visit page | Visit page | Visit page |
| Year 11 options | School photographs | |
| A complete list of year 11 options. Please discuss these with your parents and give your choices to your tutor. | Order all your school photos here and have them delivered home or to be collected from the school office. | |
| Visit page | Visit page | |

# Children's profiles

On our website, you can view your child/children's profiles under the My children tab. On our app, they are listed as tabs on the main screen. Here you can see how they are doing in school, in areas such as achievement, behaviour, interventions attendance and so on.

Willow Samuels (7A)

Overview  Bio  Points  Demerits  Interventions  Attendance  Timetable  Classnotes

**Points given for**

- Team Work
- Headteacher
- Attendance
- Effort
- Improvement
- Community
- Achievement

24.2%  22%  22%  22%

**Points given in**

- Art
- Tutor
- Physical Ed
- Geography
- Health & Social Care
- MFL
- Science

22%  44.1%  24.7%

| Total points | | To spend | | Position | |
| --- | --- | --- | --- | --- | --- |
| 227 | Since 1st January | 77 | 150 points spent so far | 1st | In the school |

# Children's planners

Here you can view all your child's/children's homework and notes set by their teachers. On our website, you can find this under My Children > Planner and on our app you can find this under the More menu for each child.

**Planner**  Weekly  Due

Willow Samuels (7A)

**Show**
- By due date
- By set date
- Both due & set

**Key**
- Set
- Due
- Overdue
- Completed
- Not homework

**Sunday** 12th August

**Monday** 13th August — Art — Please bring an old shirt for work today.

**Tuesday** 14th August — English — Read chapters 10-16

**Wednesday** 15th August — German — Memorise the list of translation in prep for next

Religious Ed — Please go onto BBC bitesize and finish watching those clips on Islam before next lesson.
Homework
Due: 15th August

**Thursday** 16th August — 7A — Don't forget your consent forms for the year 7 school

**Friday** 17th August — English — Using empathy as a theme, write up an analysis of each

Religious Ed — Going into the village to have a look at the old church and

Science — Finish off your written experiment. Don't forget to

# Get involved

On our website under Community > Get involved, you will see various activities and groups available to your child/children where you can then sign them up. They can even earn points indicated by the activities with praise points in the corner.

## Get involved

Show: Current ▾

### Science Boom Club

Get your Newton brains on and come on over to Mrs Tancocks room for some science fun! We'll try out all sorts of weird and wacky experiments.

Bring your Scientific minds

| 5pp | 11 signed up | Meet at SCI 8B | Every other Thursday at 1:00pm | Starts 18th April | Years 8, 9 & 10 |

AVAILABLE

Signup Ellie

### Storytelling Event

We will be spending the day on how to create and tell an amazing story using snippets of your favourite book.

Bring your Storytelling Event

| 5pp | 3/25 signed up | Meet at Storytelling Event | Starts 24th May 10:00am |

AVAILABLE

Signup Ellie

# House points

On our website under Community > House points, you can follow your children's house competition, including house point totals and points that have been awarded for inter-house events.